Standard: Calibration and calibration verification procedures

(b)(1) Following the manufacturer’s calibration verification instructions;
(b)(2) Using the criteria verified or established by the laboratory under Section 493.1253(b)(3) –
   (b)(2)(i) Including the number, type, and concentration of the materials, as well as acceptable limits for calibration verification; and
   (b)(2)(ii) Including at least a minimal (or zero) value, a mid-point value, and a maximum value near the upper limit of the range to verify the laboratory’s reportable range of test results for the test system; and
(b)(3) At least once every 6 months and whenever any of the following occur:
   (b)(3)(i) A complete change of reagents for a procedure is introduced, unless the laboratory can demonstrate that changing reagent lot numbers does not affect the range used to report patient test results, and control values are not adversely affected by reagent lot number changes.
   (b)(3)(ii) There is major preventive maintenance or replacement of critical parts that may influence test performance.
   (b)(3)(iii) Control materials reflect an unusual trend or shift, or are outside of the laboratory’s acceptable limits, and other means of assessing and correcting unacceptable control values fail to identify and correct the problem.
   (b)(3)(iv) The laboratory’s established schedule for verifying the reportable range for patient test results requires more frequent calibration verification.
The College of American Pathology (CAP) position regarding calibration verification:

“Calibration or calibration verification must be performed at least once every 6 months, as specified under CLIA-88 regulations at 42CFR493.1255(b)(3). Successful calibration verification certifies that the calibration is still valid; unsuccessful calibration verification requires remedial action, which usually includes recalibration. The performance of recalibration or a calibration verification procedure resets the calendar to a new maximum 6-month interval before the next required reassessment. Methods that are recalibrated more frequently than every 6 months do not require a separate calibration verification procedure.

The recalibration interval is established by each laboratory. Manufacturers of method systems often recommend a standard interval when the method system is stable. The recalibration interval may be extended if calibration verification is performed and the results meet the established criteria of the laboratory. Criteria for determining the recalibration interval include:

1. a change of chemically or physically active or critical reagents
2. QC fails to meet established criteria
3. after major maintenance or service
4. calibration verification data fail laboratory acceptance criteria
5. when recommended by the manufacturer

Each laboratory must establish its own criteria for recalibration interval.”

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The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) position regarding calibration verification:

“The 2004 Comprehensive Accreditation Manual (CAM) has a footnote in the Clinical Chemistry Standards section to Standard QC.6.20 that states that moderate and high complexity instrumentation are currently required to perform calibration verification every six months. This was presented in the 2004 CAM as a footnote because the publication had already gone to print at the time of the recently adopted CLIA-88 requirements. We are reviewing the changes to CLIA for potential changes to our 2005 standards manual publication. Any requirements that are more stringent will have to be integrated into our standards.”

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The Commission on Office Laboratory Accreditation (COLA) position regarding calibration verification:

COLA’s standards are currently undergoing revision and approval by CMS to ensure the overall program is at least as stringent as the CLIA program. Until the process with CMS is complete and COLA’s Board of Directors has approved all changes, customers are held accountable to the standards in place prior to release of the final reg.

COLA’s current standards regarding calibration are different depending on the complexity of the test in question. (The information below is taken directly from the Accreditation Manual provided to COLA customers.)

For moderate complexity test systems:
The laboratory must perform calibration, recalibration, or calibration verification at least every 6 months or more often if required by the manufacturer.

For high complexity test systems:
The laboratory must follow accepted methods for calibration and calibration verification. Calibration materials used should be traceable to NIST standards. The laboratory must verify the patient reportable range using a minimum, mid-point, and maximum value at least every 6 months.

Calibration verification is required when:
- lot numbers change,
- a complete change of reagents occurs,
- major preventative maintenance is performed,
- a critical part is changed; AND
- when controls show shifts, trends, or are out of acceptable range.
Recalibration must occur whenever calibration verification fails.

COLA Standards in this area will be modified in accordance with the requirements in the final CLIA regulation. Thus it is beneficial for laboratories to begin to explore options regarding how they will achieve compliance. However laboratories will not be cited unless they are out of compliance with the current standards.

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